



# *Reduce the cost of Conference Calls while providing a better experience for all participants.*

## Conference Calls

- ✓ Crystal Clear Audio Conference
- ✓ Simple telephone access and control for each caller

Conference Monitor

Conference ID: 2702      Current Callers: 9  
Owner: Jane Doughton      Allowed Callers: 20

Name	Caller Name	Caller Number	Time	Talk	Remove
Edit Name	Jane Doughton	3209	00:38:11		
Edit Name	Harry S Truman	2025550206	00:35:58		
Edit Name	Eisenhower, Dwight D.	2125550909	00:35:41		
Edit Name	Hoover, Herbert	2310	00:33:51		
Nixon	Unknown	8185551234	00:28:52		
Edit Name	George Washington	2025551776	00:28:02		
Edit Name	Tom Jefferson	2025552222	00:27:47		
Edit Name	John Adams	2125552303	00:26:27		
Edit Name	Lincoln, Abe	299	00:05:14		

Control Buttons: Mute All, UnMute All, Lock, Start Record, End Conf, Options, Talking

Annotations:

- Who's in the call?
- Who's Talking?
- Remove a caller
- Mute or Un-Mute everyone.
- Mute one caller
- Isolate Noise
- Lock the conference

## Advanced features via simple GUI

- ✓ Identify and isolate noisy lines
- ✓ See who is in the call and who is talking



## •Advanced features via simple GUI

- ✓ Conference Security through passwords and lock-out
- ✓ Real time control of entry announcements, music, and much more...
- ✓ Conference recording
- ✓ Custom Greeting for all participants
- ✓ Recorded announcements upon entry

**Set a Password** (arrow pointing to Owner's PIN)

**Define the whole experience on the fly** (arrow pointing to the feature options area)

**Let callers know they are in the right place** (arrow pointing to the Conference Greeting text area)

**Edit Conference Details**

Conference Number: 2702 \* Phone: 212-555-1212

Owner's Name: Jane Dough \* Email: jane@somewhere.com

Account Code: ANI-3

Participants: 20 \*

Owner's PIN: \*\*\*\*\* \*

Participant PIN: \*\*\*\*

Conference Greeting: Welcome to Jane's conference.

Silent  Music

Participant Count  Announce Participants

Record  Mute All

Wait For Owner

Save Cancel Save Recording



## •Team Communications

- ✓ Single call to get your team into a conference
- ✓ Send a recorded message to your Team
- ✓ Change who is on the Team on the fly

The screenshot shows the 'Team Details' interface. At the top, there are fields for Team (2702), Password, Wait For Answer (20), Wait Between Cals (60), and Retries (2). Below that is the Name field (Jane Dough) and a Text Message field containing a message about canceling a conference call. A 'Member Details Listing' table is shown below, with columns for Member Name, Member Number, Call, Message, Status, and Actions. The 'Call' and 'Message' columns have checkboxes, and the 'Status' column shows 'Delivered' and 'Declined' for some members. On the right side, there are buttons for 'Cal Team', 'Send Text Msg', 'Edit', and 'Back'. Blue annotations with arrows point to various parts of the interface: 'Define your Team' points to the Team and Name fields; 'Who gets called?' points to the 'Call' column checkboxes; 'Who got the message or call?' points to the 'Message' column checkboxes; 'Type a message' points to the Text Message field; 'Call a Conference' points to the 'Cal Team' button; and 'Send a message' points to the 'Send Text Msg' button.

Member Name	Member Number	Call	Message	Status	Actions
Abe	299	<input type="checkbox"/>	<input checked="" type="checkbox"/>	NA	
Dick	918185551234	<input type="checkbox"/>	<input type="checkbox"/>	NA	
George	912025551776	<input type="checkbox"/>	<input type="checkbox"/>	NA	
Harry	86205	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Delivered	
Herb	2310	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Delivered	
Ike	2300	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Declined	
Jane	912025551000	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	NA	
John NY office	912125552303	<input type="checkbox"/>	<input type="checkbox"/>	NA	

## •Reports

- ✓ By Conference, Person or Account; for any period

## •Simple Integration & Maintenance

- ✓ SIP or T1/E1