



# ***Telecom Operations Toolkit*** ***(AKA Tech-In-A-Box)***

Test

Improve the efficiency of  
your Technicians

Communicate

# Test

## Maximize the efficiency of every technician!

### The Technician can call the Toolkit to:

- Immediately hear the phone number they are calling from.
- Initiate a silent termination to listen for noise.
- Receive an immediate Call Back to isolate incoming call issues.
- Quickly identify echo problems.
- Record your voice and listen to it played back to isolate any quality issues.
- Test each DTMF key to isolate Voicemail access problems.
- Initiate a Trace Tone on the line.
- Ping an IP Phone (or any corporate IP address) from a telephone.

# Communicate

## **Facilitate the speedy resolution of any problem.**

- Get the right people committed quickly.
- Make it easy for them to work together.

## **A single call can summon every member of a team:**

- Call selected team members into a conference to resolve problems.
- Call selected team members so they can hear an update message or any notification.
- Each team member can be called at several numbers.

## **Techs, Engineers and Vendors work together on conference calls to quickly resolve problems.**

- Meet-Me conferences are available to facilitate the communications necessary to coordinate tasks.



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## **Based on the *ANIconnect* The Multi-Services Platform**

- 1 RU Rack Mount configuration.
- T1/PRI or SIP connectivity.
- Expandable in ports and services
- RAID 1 and Redundant Power are available

**Talk to Us**

**1-800-771-6943**

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